Peter & Paul Community Services, an ecumenical agency, provides housing and supportive services to persons who are homeless, especially those who experience mental illness or live with HIV.
Solving Homelessness Together—pretty ambitious goal, isn’t it? Think about that: we can end homelessness. No more tents, no more panhandlers, no more shelters. Men, women, and children with homes. Smiling faces, hopeful faces, loving faces. Wouldn’t that be a world we would all be proud of?

If only it were that easy. Homelessness is a big challenge throughout the United States and the world. Whether you’re in Madison, San Diego, New Orleans, or St. Louis, you’ll find men, women, and children who have no place to stay for more than a few nights at a time, if they have a place to stay at all. There are so many signs of homelessness that we see every day at highway exit ramps, under overpasses, and on our streets, usually through our car windows.

Yet homelessness is a deeply personal and temporary status. We are called to face it honestly and with commitment. So let’s look at that motto again:

• **Solving** – understanding each person and where they are in life and in their relationships
• **Homelessness** – a symptom; an outward expression of the other challenges facing that person
• **Together** – a group effort and commitment on our part to bring the resources to bear for the benefit of that person

You wouldn’t be reading this if you weren’t ready to make **Solving Homelessness Together** personal to you.

PPCS is ready to work with you to solve homelessness for people like Randall whom you’ll read about in this Report. We are an agency created from the ground up. Our history starts in Soulard in 1981 when neighbors (together) recognized those who were homeless in their community and resolved to do something about it. Over the years PPCS assembled an outstanding group of committed and highly qualified professionals including nurses, occupational therapists, and counselors to help our clients understand themselves better and feel the empowerment of conquering their own challenges (solving). Our housing first model (homelessness) provides a stable foundation supporting our clients’ ability to rise above their challenges and use their skills and strengths to realize their God-given potential. Your financial and personal support allows PPCS to continue to provide this mission. It provides nearly 200,000 meals each year as part of the work of the over 20,000 volunteer hours. It helps fund 38 full time and 24 part time professionals and assistants. It creates programs that become models for addressing homelessness like Garfield Place. In the last fiscal year, PPCS helped 300 people solve their homelessness.

As you flip through this annual report and see the faces of those we serve, think about those smiling faces, hopeful faces, loving faces. Consider the personal connection that you and hundreds of others provide when you serve a meal, play a game of chess, or are just present to our clients. Think hard about your role, together with PPCS, and how we can change the world one person at a time.

Let’s make it personal and **together we WILL solve homelessness!!**

---

**Gerard A. Nester**
TIAA, FSB
Board Chair
I am fortunate to know some very busy people who, through their service as volunteers or members of our staff, help make this world a better place. They are happy, even joyful people who get up every day to serve again. How do these busy service providers defy the law of nature that says energy expended must be replenished?

How do some people see daily the misery of their fellow human beings and not become physically and emotionally drained? How do some people continue to create beauty through our art program, or camaraderie through our street soccer team? Why do they continue to serve their neighbors in need, often with little support or encouragement?

Puzzled by these questions, I asked some amazingly selfless people what energizes them. I am very grateful to them for their comments that follow.

• It concerns me that there are so many needs out there. So many people are struggling. They can’t even buy food or find a decent place to live. I work so that life is a bit easier for them. My hope is that what I am doing from day to day will help someone live life with less stress and more peace of mind. This is what keeps me going; it keeps all of us going.

• What motivates me to help people? I feel blessed that I have so much, so it is appropriate for me to share what I have. Service to others satisfies a desire in me to give back because I can’t say that everything I have or where I am in life is because of myself alone. Someone helped me get to where I am. I am paying back to give to others what has been given to me.

• Service refreshes my spirit, giving me a new perspective on life—my own as well as that of others. It renews my commitment to live well and wholly within the larger Spirit that encircles us all with love.

• It wasn’t until I actually walked into the Meals Program to drop off food that I saw close up what one person can do. Each one of those volunteers—giving straight from the heart, was doing more than serving food. They were affirming that those receiving were worthy... despite poverty, unemployment, mental illness, or substance abuse problems—whatever their reasons for needing help...someone cared about them. Cared enough to give, not just money or food or stuff—but themselves, their time, their effort, their concern.

For those who are homeless...living in fear and pain...the affirmation that their lives still have value to someone means the difference between giving up and getting up. One needs only to visit with our guests to feel that power. I want to thank all of our volunteers and supporters, our staff members and community partners who go above and beyond for our mission. You are truly extraordinary. Each one of us can make a very big difference.

Steve Campbell
Chief Executive Officer
The onset of mental illness in young adulthood can set a person’s development back for years, especially when it goes undiagnosed. Many of our residents lived for decades with disabling mental illnesses. Without a proper diagnosis, many people in this position end up in jail, addicted to drugs or alcohol, and/or become homeless. To solve this problem in the St. Louis community, our agency works every day to not only end homelessness for men and women living with a mental illness, but to also educate regarding the critical need for mental health services for all people.

Randall’s Story
Growing up, Randall had a great childhood. The youngest of seven children, as well as the only boy, he always received a lot of attention.

“I was spoiled,” Randall says with a smile. “Everyone took good care of me because I was the baby.”

However, Randall always felt a bit different. He struggled to get ahead while experiencing emotional problems that others didn’t seem to face. What he didn’t know at the time was that he was experiencing mental illness. Throughout his childhood, Randall’s mental illness went undiagnosed. But he gives thanks to his supportive family that helped him overcome challenges the best that they knew how.

When Randall reached adulthood, he decided to move into his own apartment. At first, he loved it. He supported himself as a cook and worked other odd jobs to earn a little extra money. He enjoyed watching his hard work pay off. Soon, he had two children to support.

And yet, his mental illness was still untreated and began to worsen each year. Simple tasks like paying bills, buying groceries, and cleaning became increasingly overwhelming. Although he enjoyed his job, he couldn’t focus. Soon, work was impossible to sustain.

It became harder to see and connect with his kids. And like dominoes falling in succession, loss of work led to the loss of his apartment.

Unsure of where to go, Randall moved in with his relatives. Over the next few years, he bounced between family members’ houses. And when he wasn’t staying with them, he was experiencing homelessness.

After such a loving upbringing and a stable job, Randall couldn’t figure out how he could have ended up on the streets. He blamed himself. The guilt he felt made things even worse.

Living on the streets is tiring to one’s body, and many people who are homeless end up in the hospital for pneumonia, infections, or chronic pain. One day Randall became so physically ill he was taken to the emergency room. While receiving care, a nurse asked him about his mental health. When Randall described his symptoms, the nurse mentioned he might benefit from taking some medication for what he was describing. It was the first time someone had understood his symptoms and suddenly everything clicked.

After being diagnosed, Randall was assigned a caseworker who first referred him to a halfway house and then was able to get him into Peter & Paul Community Services’ Labre Center program. Opened in 1996, Labre Center provides transitional housing to men who are homeless and living with a severe mental illness.

At first, it was hard for Randall to get used to the format of the Labre program and the routine of needing to take his medication. But after settling in, he began to realize how much that structure was allowing him to rebuild his life.

“It was helpful to be around others who experienced the same struggles as me,” says Randall. “The staff was great and I loved my time there.”

After two years, Randall graduated from Labre Center and was referred to our permanent supportive housing program, Garfield Place Apartments. Randall says, “At first I didn’t appreciate how important it was to take my medications, but now I understand. The staff at Labre and Garfield have always helped remind me to take them on time.”

Randall has been at Garfield for over a year now and really enjoys his time in the program. He attends all the activities Garfield has to offer and has made several friends. Best of all, now with his own place he can have his family over to visit.

“They visit all the time! My son was just here last night,” Randall says. “My family is very proud. They think this is a good program for me.”

Asked what his goals are for the future, Randall hopes to re-enter the work force and begin saving money. He’d love to be a cook again but has also been looking at floor tech positions in the area. He also works odd jobs around the neighborhood like shoveling snow and mowing lawns. Getting back to work makes him feel good.

“Without Peter & Paul Community Services, I’d probably still be homeless,” says Randall. “Thank you for helping me and giving me a second chance.”

By Jennifer Meyers
### By the Numbers | July 1, 2017 – June 30, 2018

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>People served (meals &amp; housing)</td>
<td>1,781</td>
</tr>
<tr>
<td>Nights of safe shelter</td>
<td>78,504</td>
</tr>
<tr>
<td>Meals served</td>
<td>193,827</td>
</tr>
<tr>
<td>Volunteers</td>
<td>5,684</td>
</tr>
<tr>
<td>Volunteer hours</td>
<td>20,922</td>
</tr>
<tr>
<td>Residents chronically homeless</td>
<td>27%</td>
</tr>
<tr>
<td>Residents veterans</td>
<td>9%</td>
</tr>
<tr>
<td>Residents living with mental illness</td>
<td>25%</td>
</tr>
<tr>
<td>Residents successfully ended homelessness and now live in permanent housing</td>
<td>302</td>
</tr>
</tbody>
</table>
Bingo!” Everyone in the Soulard Shelter shuffles. Some people clap, while others groan in disappointment. Everyone turns to a new sheet and gets ready for another round of Bingo, as the winner accepts a small prize.

Thanks to long-standing volunteer group Immaculate Heart of Mary Parish, this is what the second Thursday and third Friday of every month looks like at the shelter. The group, which has been volunteering with our agency for over five years, is well known among residents as being the Bingo group.

Organizer of the group, Juanita Bishop, was first introduced to Peter & Paul Community Services through Washington University, where she worked. She and another staff member organized a volunteer day and headed down to the Soulard Shelter to serve a meal. She says it made an immediate impression on her.

“There was good communication and serving the meal was organized,” says Juanita. “But also the staff and the residents were so nice and friendly. That’s what really stood out.”

Determined to come back to the program, Juanita decided to try and involve her church, Immaculate Heart of Mary. With her friend Debbie Gartner, who works for the church, the two approached Fr. Brad with the idea. He loved the idea of the parish being involved. Soon the group grew in members, and Fr. Brad began directing money to be used for meals, clothing, and other necessities for those at our shelter. After Fr. Brad transferred to a new church, Fr. Teater continued the plans.

The group serves a variety of meals but is best known for serving its famous fried chicken because, as Juanita states, “It’s their favorite!” Juanita loves not only serving the meal, but also the opportunity to sit with the residents to get to know them. “No one is a bad person, they’ve just been dealt a bad hand,” she continues. She says working in mental health for 12 years is what originally drew her to our cause.

“I think that everyone should volunteer at least once to see that there are people in this world who need our help,” she says. “I can’t explain how good it feels to come down here. It’s in my heart and it’s what God wants.” – Juanita Bishop

By Jennifer Meyers
### ASSETS

<table>
<thead>
<tr>
<th>CURRENT ASSETS</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash and cash equivalents</td>
<td>$1,145,705</td>
</tr>
<tr>
<td>Restricted cash</td>
<td>$9,936</td>
</tr>
<tr>
<td>Accounts receivable</td>
<td>$493,995</td>
</tr>
<tr>
<td>Pledges receivable</td>
<td>$0</td>
</tr>
<tr>
<td>Prepaid expenses</td>
<td>$38,449</td>
</tr>
<tr>
<td>Security, reserve and escrow deposits</td>
<td>$196,897</td>
</tr>
<tr>
<td><strong>Total current assets</strong></td>
<td>$1,884,982</td>
</tr>
</tbody>
</table>

| Property and equipment, net        | $7,688,763 |

| INTANGIBLE ASSETS, NET             | $17,260  |

| **TOTAL ASSETS**                   | $9,591,005 |

### LIABILITIES AND NET ASSETS AND MEMBERS’ EQUITY

<table>
<thead>
<tr>
<th>CURRENT LIABILITIES</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts payable</td>
<td>$28,823</td>
</tr>
<tr>
<td>Current portion of long-term debt</td>
<td>$25,000</td>
</tr>
<tr>
<td>Accrued payroll and other liabilities</td>
<td>$189,004</td>
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<tr>
<td><strong>Total current liabilities</strong></td>
<td>$242,827</td>
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</tbody>
</table>

| LONG-TERM DEBT                     | $615,000 |

| **TOTAL LIABILITIES**              | $857,827 |

### NET ASSETS AND MEMBERS’ EQUITY

<table>
<thead>
<tr>
<th>Unrestricted</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Available for general use</td>
<td>$1,668,461</td>
</tr>
<tr>
<td>Net investment in property and equipment</td>
<td>$7,066,023</td>
</tr>
<tr>
<td>Temporarily restricted</td>
<td>$9,936</td>
</tr>
<tr>
<td>Members’ equity</td>
<td>($11,242)</td>
</tr>
<tr>
<td><strong>Total net assets and members’ equity</strong></td>
<td>$8,733,178</td>
</tr>
</tbody>
</table>

| **TOTAL LIABILITIES AND NET ASSETS AND MEMBERS’ EQUITY** | $9,591,005 |

---

**Pie Charts:**

- **Contribution and grants:** 34% $1,341,403
- **Government funding:** 20% $785,693
- **Contracted services:** 38% $1,477,308
- **Other funding:** 7% $289,409
- **Total:** 100% $3,893,813

- **Program services:** 91% $3,769,835
- **Fundraising:** 3% $142,352
- **Administration:** 6% $255,399
- **Total:** 100% $4,167,586
Statement of Activities | July 1, 2017 – June 30, 2018

### REVENUES AND OTHER SUPPORT

<table>
<thead>
<tr>
<th></th>
<th>Unrestricted</th>
<th>Temporarily Restricted</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Donations</td>
<td>$ 682,352</td>
<td>$ 434,209</td>
<td>$1,116,561</td>
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<tr>
<td>Foundations</td>
<td>$ 78,067</td>
<td>$ 146,775</td>
<td>$ 224,842</td>
</tr>
<tr>
<td>Government contracts</td>
<td>$ 785,693</td>
<td>$ 0</td>
<td>$ 785,693</td>
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<tr>
<td>Contracted services</td>
<td>$ 1,477,308</td>
<td>$ 0</td>
<td>$ 1,477,308</td>
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<tr>
<td>Client fees</td>
<td>$ 79,007</td>
<td>$ 0</td>
<td>$ 79,007</td>
</tr>
<tr>
<td>Other</td>
<td>$ 43,696</td>
<td>$ 13,912</td>
<td>$ 57,608</td>
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<tr>
<td>Rental income</td>
<td>$ 152,794</td>
<td>$ 0</td>
<td>$ 152,794</td>
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<tr>
<td>Net assets released from restriction</td>
<td>$ 637,199</td>
<td>($ 637,199)</td>
<td>$ 0</td>
</tr>
<tr>
<td><strong>TOTAL REVENUES AND OTHER SUPPORT</strong></td>
<td><strong>$ 3,936,116</strong></td>
<td><strong>($ 42,303)</strong></td>
<td><strong>$ 3,893,813</strong></td>
</tr>
</tbody>
</table>

### EXPENSES

<table>
<thead>
<tr>
<th></th>
<th>Unrestricted</th>
<th>Temporarily Restricted</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Services</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Soulard Shelter</td>
<td>$ 561,562</td>
<td>$ 0</td>
<td>$ 561,562</td>
</tr>
<tr>
<td>Biddle Housing Opportunities Center</td>
<td>$ 832,664</td>
<td>$ 0</td>
<td>$ 832,664</td>
</tr>
<tr>
<td>Labre Center</td>
<td>$ 798,806</td>
<td>$ 0</td>
<td>$ 798,806</td>
</tr>
<tr>
<td>Positive Directions</td>
<td>$ 589,863</td>
<td>$ 0</td>
<td>$ 589,863</td>
</tr>
<tr>
<td>Garfield Place Apartments</td>
<td>$ 986,940</td>
<td>$ 0</td>
<td>$ 986,940</td>
</tr>
<tr>
<td><strong>TOTAL PROGRAM SERVICES</strong></td>
<td><strong>$ 3,769,835</strong></td>
<td><strong>$ 0</strong></td>
<td><strong>$ 3,769,835</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Unrestricted</th>
<th>Temporarily Restricted</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supporting Services</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Management and general</td>
<td>$ 142,352</td>
<td>$ 0</td>
<td>$ 142,352</td>
</tr>
<tr>
<td>Fundraising</td>
<td>$ 225,399</td>
<td>$ 0</td>
<td>$ 225,399</td>
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<tr>
<td><strong>TOTAL SUPPORTING SERVICES</strong></td>
<td><strong>$ 397,751</strong></td>
<td><strong>$ 0</strong></td>
<td><strong>$ 397,751</strong></td>
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<tr>
<td><strong>TOTAL EXPENSES</strong></td>
<td>$ 4,167,586</td>
<td>$ 0</td>
<td>$ 4,167,586</td>
</tr>
</tbody>
</table>

|                      |             |                        |             |
| CHANGE IN NET ASSETS | ($ 231,470) | ($ 42,303)             | ($ 273,773) |
| NET ASSETS AND MEMBERS' EQUITY, Beginning of year | $ 8,954,712 | $ 52,239             | $ 9,006,951 |
| MEMBERS CONTRIBUTIONS| $ 0         | $ 0                    | $ 0         |
| NET ASSETS AND MEMBERS EQUITY, End of year | $ 8,723,242 | $ 9,936               | $ 8,733,178 |

“We spent 91 cents of every dollar raised on life-changing programs and services, so you know that PPCS is a good and thoughtful steward of our resources.”

Bill Salzman
Nestlé Purina,
PPCS Board Member
"A volunteer fireman feels totally different about a burning building than someone who is trapped in one. That’s because the volunteer goes in on purpose.” – Seth Godin

When you see people facing obstacles like poverty, addiction, diminished mental health, and homelessness, you begin to understand how most of those we serve feel trapped by their circumstances.

But with the help of people like you...those who choose to enter the “burning buildings” our clients face, we not only see homelessness being solved together, we witness an amazing amount of energy, commitment, and ingenuity.

So, if you have ever asked, “What can I do to help?”– here are a few inspirational stories of people just like you that are making a big difference:

- **Anthony Petruso**, a student at St. Dominic High School, created a “Kickin’ Homelessness to the Curb” charity soccer match against our very own homeless soccer team, the St. Louis Roadies. Through his efforts he raised awareness and over $1,000.

- **Kevin Nesselhauf**, a Project Manager at L. Keeley Construction, recruited a crew of co-workers that installed new, luxury vinyl flooring in nine of our transitional housing bedrooms.

- **Jake Hafner**, from Civil Life Brewing Company, and Laughing Bear Bakery arranged a holiday pie fundraiser. Pies sold at Civil Life’s pub were matched and donated, resulting in over 100 pies for our programs. This ensured we had delicious dessert all holiday season.

- **Muriel Christman**, a longtime Meals Program volunteer from St. Joseph Parish in Manchester, had guests of her 80th birthday party donate toiletries in lieu of gifts. She and her group then created blessing bags to pass out to Meals Hall guests.

- **John and Suzanne Smerek** started bringing frozen casseroles down to our Soulard Shelter this past fall. Wanting to get more involved, Suzanne and John then started fundraising at their home parish of Immaculate Conception in Dardenne. These donations have allowed us to purchase a new steam table and coffee machine for the Soulard Shelter.

If you have an idea or would like to find a place where you can make a difference, please contact our Volunteer Coordinator, Meghann VanPelt at 314-338-8191 or meghann.vanpelt@ppcsinc.org. We are thankful to the thousands of volunteers that make our mission to solve homelessness a real possibility.

Shane Taylor
*Chief Development Officer*
The St. Louis Roadies Street Soccer Team

Race for Home

The community collabARTive paints a mural

Under One Roof Gala

Garfield Residents Learn How to Make Pizza

2018 Volunteer Appreciation Awardees
Board of Directors
Gerard A. Nester – Chair
TIAA, FSB
Christine Johnson – Vice Chair
Michael J. Honigfort – Secretary
William R. Bruce – Treasurer
Enterprise Bank & Trust
Jerome Abrams
Derick Albers
Lewis Rice
Michael F. Banahan
Evans & Dixon LLC
John Clarke
Mark Goodson
TIAA, FSB
Lucas Gredell
U.S. Bank
Micah Hall
The Hall Law Firm
James D. Huber
Anders, Minkler, Huber & Helm LLP
Cheryl A. Lee
Nestlé Purina
Joan Long
Patty Long Catering
Chris Michalak
Clayton Financial Group
Adam Pearson
Washington University
Bill Salzman
Nestlé Purina
James D. Stephenson
H.M. Risk
William Wittenberg
C.J. Thomas Company

Events Committee
Jan Amann
Geralyn Banahan
Marlynn Chambers
Daria Conran
Eileen Embree
Rosemary Etzel
Casey Gundlach
Carolyn Gunn
Ann Hill
Regana Holliday
Ruth Intag
Jeanne Morrell
Francelle Neal
Betsy Thorp
Stephanie Votrain
Bryan Westfall
Jaime Winkler
Mary Ann Zehnder

Young Professionals Board
Emily Pierre – President
Edward Jones
Erica Vogler – Vice President
Places for People
Dave Heine – Treasurer
Mercy
Clarissa Swope – Secretary
Barnes Jewish Hospital
Jose Effinger
Hub Group
Lauren Gray
Rose International
Casey Gundlach
Rose International
Nichole Holzum
MarketPlace
Kyle Jacoby
KMOV
Scott Werner
Nestlé Purina
Sierra Stinebrook-Zagarri
Maggiano’s Little Italy

Program Staff
Dan Hill
Garfield Place Apartments Program Director
Darlene Mims-Simpkins, RN
Positive Directions Program Director
Don Shipp, LCSW
Director of Shelter Services

Administrative Staff
Steven Campbell
Chief Executive Officer
Kevin Born
Chief Operations Officer
Tom Burnham
Community Relations Officer
Brianna Clampitt
Office Manager
Jacqueline Nance
Human Resources Manager
Stacy West-Bruce
Clinical Coordinator

Development Staff
Shane Taylor
Chief Development Officer
Erin Boyle
Special Events Manager
Linda Callanan
Grants Manager
Jennifer Meyers
Marketing & Communications Coordinator
Meghann Van Pelt
Volunteer Coordinator
“I will never be able to repay you all for your support, other than by keeping my life on track and helping others when I can. I will remember the staff and volunteers of Peter & Paul Community Services for the rest of my life. Thank you for believing in me.”

– Duane
Labre Center Alumnus
Peter & Paul Community Services, an ecumenical agency, provides housing and supportive services to persons who are homeless, especially those who experience mental illness or live with HIV.